

ANNEX 1 TO SCHEDULE 1 – THE MRASCO PRODUCTS

Master Registration Agreement

MRA Agreed Procedures

MAP01 – The MRA Disputes Process

MAP02 – Superseded

MAP03 – Superseded

MAP04 – Procedure for Error Resolution and Retrospective Amendments

MAP05 – Procedure for Entry Assessment and Re-qualification

MAP06 – Superseded

MAP07 – Superseded

MAP08 – Procedure for Resolution of Disputed Reads on Change of Supplier

MAP09 – Standard Address Format and Guidance Notes for Address Maintenance

MAP10 – Procedure for Resolution of Erroneous Transfers

MAP11 – Procedure for implementing a Bulk Change of NHH Agent in MPAS

MAP12 – The Customer Requested Objection Process

MAP13 – Procedure for the Assignment of Debt in Relation to Prepayment Meters

MAP14 – Procedure for the Allocation of PPM Payments Transactions against an Incorrect Device

MAP15 – Electricity Central Online Enquiry Service

MAP16 – Breach and Default

MAP17 – Issue Resolution and Change Management

MAP18 – The Green Deal Central Charge Database

Data Transfer Catalogue

Market Entry Process Documents

EP 10634 – Read Me First

EP 10454 – Information for Applicants

EP 10468 – Entry Assessment Questionnaire and Guidance on Completion of Entry Assessment

Questionnaire and Configuration Management Return

EP 10475 – Configuration Management Return

EP 10477 – Controlled Market Entry Process

EP 10479 – Re-qualification Process

EP 10481 – Re-Qualification Return & Guidelines

EP 10566 – Controlled Market Entry

EP 10637 – Superseded

End-to-End Diagrams

Working Practice Product Set

MRA Guidelines

- GD01 – MRA Disputes Guideline
- GD02 – Superseded
- GD03 – Superseded
- GD04 – Superseded
- GD05 – Superseded
- GD06 – Superseded
- GD07 – Superseded
- GD08 – Superseded
- GD09 – Superseded
- GD10 – MRA Accession Guideline
- GD11 – Superseded
- GD12 – Superseded
- GD13 – MRA Derogation Guideline
- GD14 – Superseded
- GD15 – Superseded
- GD16 – Superseded
- GD17 – MRA Supplier Bilateral Agreement Guideline
- GD18 – MRASCo Change Co-ordination Procedure Implementation Guidelines
- GD19 – MRASCo Guideline for the Supplier of Last Resort Procedure
- GD20 – MRA Conciliation Service Guideline
- GD21 – MRA Documentation Access Guideline
- GD22 – MEC ex-Committee Meetings Guideline
- GD23 – MDB ex-Committee Meetings Guideline
- GD24 – Guidelines for the resolution of Non-Domestic Erroneous Transfers
- GD25 – Guideline for the Core Data Catalogue
- GD26 – Guideline for the ECOES Central Administration Service
- GD27 – Guideline for ECOES Non-domestic Customer Access Requirements
- GD28 – Guideline for use of the Change of Tenancy Indicator