

## Introduction

### Editor's Welcome

Happy New Year from all the MRASCo Team!

The start of 2020 sees the continuous changes within the industry from Switching arrangements and the upcoming implementation of a dual fuel Retail Energy Code (REC). This January release will summarise the key events that happened since the previous Newsletter, including the updated version of the Secure Data Exchange Portal (SDEP) Access Agreement, and a summary of comments received from respondents as well as guidance on raising Issues and Change Proposals during the Switching and Retail Code Consolidation, Significant Code Review (SCR). We provide useful information in relation to the new industry database, the next planned MRA releases and many more exciting topics.

We always like to hear from you, and welcome feedback on this edition as well as any topics you like covered in future editions. Feel free to contact us at [Support.MRA@gemserv.com](mailto:Support.MRA@gemserv.com).

Hope you enjoy the read, and as we progress into this New Year remember “The New Year stands before us, like a chapter in a book, waiting to be written. We can help write that story by setting goals.”

**Michelle Awosoga** – MRA Governance and Communication Manager

## Industry Update

### Guidance on raising Issues and Change Proposals during the Switching and Retail Code Consolidation SCRs

In November 2019 Ofgem launched their Retail Code Consolidation, Significant Code Review (SCR), which included guidance on how change proposals that impact this SCR and the Switching SCR should be treated.

As the Switching SCR is impacted by the majority of systems and processes under the MRA, and the Retail Code Consolidation SCR will lead to the closure of the MRA and the transfer of existing obligations from the MRA to the Retail Energy Code or other codes, required changes to the MRA or MRA Products will be significantly impacted by both SCRs.

Gemserv has produced guidance for use by parties and wider industry participants when raising a change or issue during the SCR period, which is available on the MRA website - <https://www.mrasco.com/changes/>.

If you require any assistance with raising changes or issues to the MRA or its associated products, please contact [meetings.IREG@gemserv.com](mailto:meetings.IREG@gemserv.com) for issues, or [meetings.MDB@gemserv.com](mailto:meetings.MDB@gemserv.com) for changes.



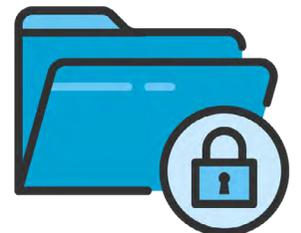
## Industry Update

### **Response to Secure Data Exchange Portal (SDEP) Access Agreement consultation and updated agreement**

In November 2019, MRASCo consulted on the draft Access Agreement for the Secure Data Exchange Portal (SDEP) that details the commercial terms between users of the service and MRASCo. Responses were reviewed and discussed by the MRASCo Board and an updated version of the SDEP Access Agreement has been agreed.

The updated version of the SDEP Access Agreement, and a summary of comments received from respondents, is available on the [MRASCo website](#).

If you have any questions regarding the SDEP Access Agreement or the SDEP in general, please contact us at [Support.SDEP@gemserv.com](mailto:Support.SDEP@gemserv.com).



## MRASCo News

### Updated Version of MRA Consequential Changes for Switching Programme published

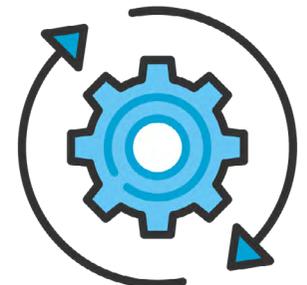
At the January 2020 meeting of the Issue Resolution Expert Group (IREG), numerous changes to the MRA Consequential Changes for the Switching Programme were presented and agreed. The MRA Consequential Changes highlights the changes to non-switching related processes, as a result of the introduction of the Central Switching Service, which parties will need to consider during the Design, Build and Test phase of the Switching Programme.

We have now published an updated version of the consequential changes to the MRA website and the FSEG workspace on Huddle, which can be accessed through the links below:

[MRA website](#)

[FSEG Huddle workspace](#)

If you have any queries regarding these updates or the consequential changes in general, please contact us at [meetings.IREG@gemserv.com](mailto:meetings.IREG@gemserv.com) for assistance.



## CACoP 2020 Update

The first CACoP meeting of the New Year was held on 21st January 2020, with Paul Rocke assuming the role of CACoP Chair on behalf of the IGT UNC Code Administrator.

Following the meeting, the CACoP Forum published its [Forward Work Plan](#) for the next 12 months. Key areas of focus include promoting sharing of best practice between Code Administrators, moving to develop a central CACoP website, enhancing the Central Modifications Register, and championing the use of Plain English in change documentation.

The Central Modification Register is a tool administered by MRASCo and hosted on the MRASCo Website, designed to hold a record of all open industry modifications and highlighting likely cross code impacts. Recently, the Register was updated to also provide a calendar of industry change meetings, which is being populated by all Code Administrators. The Register is updated on a monthly basis, and the latest version can be found [here](#).

For more information on CACoP activities, you can email [CACoP@gemserv.com](mailto:CACoP@gemserv.com) to get in touch with the new Chair.

## MRASCo News

### Did you know...?

The next planned MRA Release is due on 27th February 2020. The first release of 2020 will include updates and system releases to the MRA Products which are detailed below:

The following changes will be included within the DTC v12.7 release:

- DTC CP 3547 - New rules in Annex C to incorporate rules previously in WP34
- DTC CP 3565 - New Metering System Half Hourly Volume Adjustments for Suppliers
- DTC CP 3566 - Refining the list of valid codes for the J1699 (Priority Services Category) Data Item
- DTC CP 3567 - Import Export Indicator
- DTC CP 3570 - D0312 Supplier Issue

The planned release documents are now available to preview on the [View Annex](#) page of the [MRASCo DTC website](#). If you have any queries, please get in touch via [support.MRA@gemserv.com](mailto:support.MRA@gemserv.com).

The Non-DTC MRA Products due to be implemented on 27th February 2020:

There will be updates to the following MRA Products:

- MAP 14 (Procedure for the Allocation of PPM Payments Transacted Against an Incorrect Device);
- MAP 05 (Procedure for Entry Assessment and Requalification) and
- Working Practice Product Set (WPPS).

The above documents include the following approved Change Proposals:

- [MAP CP 0317](#)
- [MAP CP 0319\\*](#)
- [MAP CP 0320](#)
- [WPPS CP 0147](#)
- [WPPS CP 0152](#)
- [WPPS CP 0192](#)

\*Subject to closure of its Appeal Window.

## MRASCo News

The updated documents will be live on the [MRASCo Website](#) under MRA Products from the 27th February 2020.

Release 16.0 of the Green Deal Central Charge Database (GDCC) is being implemented on 27th February 2020 and will include the following changes:

- GDC 158 – *Changes to allow a previous supplier to request the D0325 information;*
- GDC 162 – *D0325 to new supplier when Plan in Flight;*

Updates to functionality for the following Green Deal Operational Procedures (GDOP) are being implemented:

- GDOP 21- Green Deal Licensee Requests for Data Refreshes from the GDCC; and
- GDOP 24 – Green Deal Charging Updates to Green Deal Licensees.

Please see the updated GDOPs on the GDCC Release page on the [website](#).



## MRASCo News

### Did you know...?

Gemserv has re-configured how the Industry Contacts Database works on the MRASCo website. The new database was deployed on 21st January 2020 and includes the following changes:

- A contact will always have a unique phone number and email address.
- Multiple job roles can be attached to the contact.
- Contacts can be created and assigned different roles, from a drop-down pick list, representing escalation points.
- The System will not allow two duplicate contacts to be created within the system - user will be provided with a warning detailing that the user already exists
- Users under the “contact administrator” role can go into the system and edit contacts from their organisation
- Auditing system will show what changes were made to contacts and by whom

Please contact [support.mra@gemserv.com](mailto:support.mra@gemserv.com) if you have any queries.

### Did you know...?

The next MRA Engagement Day is on 28th February 2020 at the Gemserv Office, 5th Floor, 8 Fenchurch Place London EC3M 4AJ. This is an opportunity for you to learn more about the Master Registration Agreement (MRA), MRA Products (MRA Agreed Procedures), Working Practices, Data Transfer Catalogue (DTC) and associated systems; Electricity Central Online Inquiry Services (ECOES) and the Green Deal Central Charge (GDCC). The objective of this day is to create awareness of how the MRA interacts with other codes in the electricity market as well as providing an understanding of the processes for raising changes to the MRA and its products and so much more. If you would like to attend, please contact us at [Support.MRA@gemserv.com](mailto:Support.MRA@gemserv.com).

## Key Dates

Date	Event
06/02/2020	MSC
11/02/2020	IREG
25/02/2020	MEC & Board
27/02/2020	MDB

Date	Event
03/03/2020	ETPAB
05/03/2020	MSC
11/03/2020	IREG
12/03/2020	GDEG
24/03/2020	MEC & Board
26/03/2020	MDB



Master Registration Agreement Service Company

## Contact Details

For feedback on our newsletter please feel free to contact us at [support.mra@gemserv.com](mailto:support.mra@gemserv.com)

**Key contact emails:**

[Support.mra@gemserv.com](mailto:Support.mra@gemserv.com)  
[Support.gdcc@gemserv.com](mailto:Support.gdcc@gemserv.com)  
[Support.dtc@gemserv.com](mailto:Support.dtc@gemserv.com)  
[Support.ecoes@gemserv.com](mailto:Support.ecoes@gemserv.com)



**Next MRA newsletter is due on 31st March 2020.**