

## MRA Issue Form



MRA Issue Reference	Date Issued	Version Number
MIF 307	29 <sup>th</sup> November 2019	1.0

Issue Title
Incorrect designation for domestic Elective Half Hourly MPANs on ECOES

Summary of Issue
Domestic MPANs with Measurement Class F, a domestic indicator, and Profile Class 00 are being designated as Industrial and Commercial on ECOES incorrectly due to the historic association between half-hourly settlement and business energy supplies. This is likely to cause more confusion due to the Market-wide shift toward more domestic half-hourly settlement.

### Contact Details

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### Associated Documents

Association	Reference
Attachments/Appendices	
Related Issue(s)	
Related SPF(s)	
Related Change(s)	

## Impacts

Urgent Issue?	No
Priority Provisions Impact?	No
Priority Provisions Clauses	

Green Deal Matter:	No
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Roles Impacted	
Supplier	Yes
Distribution Business	Yes
Settlement	No
Other: (E.g. MOPs)	

Central Systems Impacted	
ECOES	Yes
GDCC	No

Codes and Products Impacted
ECOES

## Issue Details

Description of issue
<p>We have recently changed a number of our MPANs (~6,000) to Elective Half Hourly settlement, configured as Profile Class '00' and Measurement Class 'F'. These are domestic MPANs, however, the change in measurement class has resulted in them having a 'Domestic Indicator' but a designation in ECOES as 'Industrial or Commercial'.</p> <p>Although these are all domestic sites, ECOES currently uses measurement class and profile class to form the basis of the designation. As Profile Class '00' and Measurement Class 'F' are half hourly settlement configurations and traditionally this form of settlement is associated with industrial and commercial sites, the designation is set to 'Industrial and Commercial' even where measurement class 'F', and consumer type is 'domestic' in MPAS.</p> <p>We have experienced some issues when these customers with Elective Half Hourly settlement attempt to switch away as the incoming supplier will view this as a non-domestic MPAN incorrectly when looking at ECOES. This is also impacting customers' ability to receive a quote through certain comparison websites as the MPAN is identified as non-domestic.</p>

Impact of issue
<p>Due to the incorrect designation as 'Industrial or Commercial', other suppliers are, in some cases, treating these MPANs as non-domestic MPANs. Due to the implications of this upon the domestic switching process, this issue is being passed back to the customer and may therefore impede upon the ability of the customer to switch easily.</p>

## Potential Solution(s) (optional)

Solution(s)
<p>Provide domestic MPANs which have been changed to settle as elective half hourly settlement sites with Measurement Class F (already confirmed as a domestic Measurement Class) and Profile Class 00, with a domestic designation on ECOES. This will help to prevent confusion when viewing ECOES, ensure all parties in the energy sector have access to accurate meter configuration data and facilitate the market-wide move towards half hourly settlement</p>

Proposed Implementation Date	
No date proposed	No date proposed

Implementation Technique
None Proposed