

## MRA Issue Form



**Raising a MIF:** When completing this form please refer to [MAP17](#) and provide as much detail about the Issue and/or Solution as possible to assist IREG or GDEG in their review. This form can include a high-level problem which requires consideration through to a detailed solution.

MRA Issue Reference	Date Issued	Version Number
MIF339	28/01/2021	1.0

Issue Title
Related MPAN Erroneous Transfers.

Summary of Issue
Within MAP10 there is no reference to Related MPANs which could result in MPANs within a relationship receiving different responses to an Erroneous Transfers (ET) thereby leaving suppliers non-compliant with the remaining stages of the MAP.

### Contact Details

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### Associated Documents

Association	Reference
Attachments/Appendices	
Related Issue(s)	
Related SPF(s)	
Related Change(s)	

## Impacts

Urgent Issue?	Yes
Priority Provisions Impact?	No
Priority Provisions Clauses	<i>Please list clauses impacted</i>

Green Deal Matter:	No
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Roles Impacted	
Supplier	Yes
Distribution Business	No
Settlement	No
Other: (E.g. MOPs)	

Central Systems Impacted	
ECOES	No
GDCC	No

Codes and Products Impacted
MAP10

## Issue Details

Description of issue
<p>As part of reviewing the ET process we have identified that MAP10 makes no reference to, or caters for, Related MPANs.</p> <p>The two obvious omissions from the MAP are:</p> <ol style="list-style-type: none"> <li>1. If an ET is raised for a Related MPAN, it does not state that an ET should be raised for all MPANs in the relationship.</li> <li>2. Where ETs are raised for Related MPANs, there is nothing stopping the responses being different for each MPAN in the relationship e.g. 1 Accepted and 1 Rejected.</li> </ol>

Impact of issue
<p>As a result of the lack of clarity around how ETs for Related MPANs should be dealt with it could result in suppliers not following the correct procedure or being in breach of the MAP.</p> <p>This needs to be rectified ready for, and in advance of, CSS go-live when the switch process for Related MPANs changes.</p>

## Potential Solution(s) (optional)

Solution(s)

Proposed Implementation Date	
No date proposed	No date proposed

Implementation Technique
Big Bang